

Table 5: Influence of Internet on Relationship with Healthcare Provider

Category	Distribution	Examples
No change	12 (23%)	
Improved communication	11 (21%)	I gathered information about my condition and discussed it with my physician.
Personal empowerment	19 (37%)	I feel that I am more comfortable asking questions when a medication is prescribed.
Conflict	3 (6%)	The specialist/oncologist didn't have the facts and information that I had. When I asked questions he was very vague. I was not willing to take the medication (and told him so) and he wrote out the prescription anyway and then tried to end the appointment as soon as he could. He didn't seem to like my questions and my ability to think about my decisions.
Did not respond to question	7 (13%)	