

**Table 1**

**Distinguishing Patterns Found in the Positive Answers**

Patterns	Frequency	Sample quotes
Communication	14	"[I]t was useful in communicating with just the group members."
Collaboration	13	"I think that Confluence is good in the event of a group project where you can post different parts of a paper, Powerpoint slides or references, as we did."
Knowledge acquisition	3	"I liked using Confluence because I learned how to use something new."
Software features	3	"The option that allowed attaching and posting of documents was extremely helpful."
Navigation	1	"It was easy to navigate."