

Survey

I could complete a job using the smartphone...

Behavioral Intention

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
1. Assuming that I have the smartphone, I intend to use it.					
2. Whenever possible, I intend to use the smartphone in my job.					
3. To the extent possible, I would use the smartphone to do different things.					
4. I intend to increase my use of the smartphone in the future.					

Attitude

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
5. Using the smartphone for working is (would be) a good idea.					
6. Using the smartphone while working is UNPLEASANT.					
7. Using the smartphone is beneficial to my work.					
8. I like (would like) using the smartphone for working.					

Observability

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
9. It is easy for me to observe others using the smartphone in my work.					
10. I have had a lot of opportunity to see the smartphone being used.					

Compatibility

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
11. Using the smartphone is compatible with aspects of my work.					
12. Using the smartphone fits into my work style.					
13. I think that using the smartphone fits well with the way I like to work.					

Job Relevance

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
14. In my job, usage of the smartphone is high.					
15. In my job, usage of the smartphone is relevant.					
16. The best practice of completing tasks in the day-to-day activities is likely to be influenced by adopting the smartphone.					

Personal Demographic

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
17. Using the smartphone is dependent on the age of the individual.					
18. Using the smartphone is dependent on the gender of the individual.					
19. Using information systems (IS) innovation is dependent on the personal traits of the individual.					

Personal Experience

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
20. Using the smartphone is dependent on one's education of relevant IS area.					
21. Using the smartphone is dependent on one's experience with relevant IS applications.					

Internal Environment

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
22. The greater the support from top management, the more likely the smartphone will be adopted.					
23. The size of the organization will affect the smartphone adoption.					
24. Using the smartphone affects the quality of the organizational operation.					
25. Using the smartphone will require user involvement in the development process.					

External Environment

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
26. The pressure from competitors is likely to influence the decision to use the smartphone.					
27. The availability of external support for implementing the smartphone is important to the success of using the innovation.					
28. The trends of smartphone usage will influence my decision to use.					

Finally, would you please provide the following information? All the answers will be kept confidential. Thank you very much.

29. Smartphone model being used:

30. Gender: Male Female

31. Job Title:

32. Current job experience:

- less than 1 year 1–5 years 6–10 years
- 11–15 years 16–20 years 21–25 years 26 years and above

33. Total working experience:

- less than 1 year 1–5 years 6–10 years
- 11–15 years 16–20 years 21–25 years 26 years and above

